

QUALITY, ENVIRONMENTAL, SOCIAL POLICY OF AB AUDIMAS

APPROVED BY
Order No. 70a of the CEO
1 June 2020

Every day, we, the employees of AB Audimas, are focused on perfectly fulfilling our obligations to customers, partners, colleagues and shareholders and following the principles in our activities listed below:

- We ensure high quality of products and services, compliance with the requirements, legal acts, regulations, safety requirements, by maximally meeting the needs and expectations of customers, and enhancing their trust and loyalty.
- We ensure operational efficiency by identifying the sequence of processes and interactions and applying a procedural approach. We regularly measure and improve the evaluation indicators of services and processes, and adhere to the deadlines of all processes.
- We expand and manage our activities, taking into account the sustainable use of resources, reduction of negative impact on the environment and the generation of waste.
- We encourage teamwork and initiative focused on the implementation of quality, environmental and social responsibility goals, and develop the personal responsibility of employees for the quality, safety and health of their work and the protection of the environment.
- We raise the qualification of employees, encourage and support their involvement in quality, environmental protection, improvement of activities, realization of talents and self-expression, develop their understanding and responsibility for quality and environmental protection.
- We ensure safe and healthy working conditions for employees by implementing the norms of occupational safety and health, social responsibility and ethics in the work environment.
- In our activities, we implement technologies, raw materials and resources that have the least harmful impact on the environment, ensuring the safety and health of employees.
- We cooperate with partners, suppliers, customers, helping to implement socially responsible business policies, and developing activities that ensure quality and safe products.
- We identify environmental aspects, constantly improve the efficiency of environmental protection processes and pollution prevention insight and outside the company. We use natural and energy resources sparingly and carry out waste management safely and responsibly in order to reduce pollution and protect the environment.
- We constantly improve the Quality and Environmental Management System, analysing its results, enhance the efficiency and effectiveness of the management system, taking into account employee suggestions, as well as the customer and partner feedback.
- We update quality, environmental protection and company objectives so that they are always up-to-date and meet the requirements of standards ISO 9001:2015, ISO 14001:2015.

Quality is the essential basis for the success of AB Audimas. The Audimas brand must always be associated with high quality, reliability, sustainability and innovation for the company's customers, partners and employees.

CEO



Eglė Gruodienė